

### Policy Number - 9658060

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### The information contained on this page is confidential and should not be sent to third parties

Period of insurance : Date issued to insured : Underwritten by : Payment method :	Continuous cover from 18/08/2022 until the policy is cancelled 12/09/2022 Hiscox Underwriting Ltd on behalf of the insurers listed for each section of the policy Payment by Broker's Account
URED DETAILS	
Insured :	Ashwellthorpe & Fundenhall Parish Council &Trustees of the Ashwellthorpe and Fundenhall Community Centre (Thorpe Hall)
Address :	Thorp Hall Norwich NR16 1FD
Additional insureds :	There are no Additional Insureds on this policy
Business :	Parish Council
General terms and conditions wording :	11604 WD-HSP-UK-PAC-GTC(4) The General terms and conditions apply to this policy in conjunction with the specific wording detailed in each section below
EMIUM DETAILS	

Pro-rata additional premium: -£745.23

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### Local councils & not-for profit organisations scheme

	11600 WD-HSP-UK-F Hiscox Insurance Cor		
Premises address	address Sum insured		
Item description		Excess	Amount Insured
Total Buildings		£250	£0
Gates and fences		£250	£0
Fixed outside equipment		£250	£1,180
Street furniture		£250	£43,726
War memorials		£250	£20,966
Playground equipment		£250	£0
Sports surfaces		£250	£0
Other surfaces		£250	£530
Rent receivable		£250	£0
ditional cover	(in addition to	the overall limit/amount in	sured above)
Trace and access		£5,000	
Emergency services		£5,000	
Loss prevention costs		£25,000	
Additions to buildings		£50,000	
Inadvertent omissions		£500,000	
Trees, shrubs and plants		£25,000	
Bequeathed buildings		£50,000	
Discharge of oil			al during any one period of insurance, across
Contract works and site ma	aterials	£75,000	
dorsements			

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#### **PROPERTY – CONTENTS**

Section wording	11602 WD-HSP-UK-PAC-PYC(6)
Insurer	Hiscox Insurance Company Limited

Item description	Excess	Amount Insured
General contents including computer and ancillary equipment	£250	£18,071
Civic Regalia	£250	£0
Gardening equipment, plant and machinery	£250	£0
Sports equipment	£250	£0
Rent payable	£250	£0

(in addition to the overall limit/amount insured above)

Excess applies to

Additional cover

Each and every loss

Geographical limits:

United Kingdom of Great Britain and Northern Ireland, the Channel Islands and the Isle of Man

Costs following glass breakage	£10,000	
Additions to contents	$\pounds$ 10,000 or 10% of the amount insured for contents, which is the greater	
Money in the insured location while open for business or in a locked safe	£1,000	
Money in transit or at the home of any councillor, trustee, employee or volunteer	£1,000	
Money at all other times	£1,000	
Money - non-negotiable instruments	£250,000	
Identity fraud	£5,000	
Personal effects	£5,000	
Reconstitution of electronic data	£5,000	
Reconstitution of other business documents	£5,000	
Lock replacement	£10,000	
Building damage by theft	£10,000	
Personal assault - death	£10,000 per person	
Personal assault - total loss or permanent and total loss of use of one or more limbs	£10,000 per person	
Personal assault - total and irrecoverable loss of sight in one or both eyes	£10,000 per person	
Personal assault - disablement which totally prevents the injured person from carrying out all parts of their usual occupation	£100 per week up to a maximum of 104 weeks	
Metered water and fuel	£5,000	
Outdoor items	£5,000	
Marquees	£10,000	
Refrigerated stock	£2,500	
Undamaged tenant's improvements	£5,000	
Contents temporarily elsewhere including whilst in transit	$\pounds$ 25,000 or 10% of the amount insured for contents, whicheve is the less	



Exhibitions stands and equipment temporarily elsewhere	£25,000 or 10% of the amount insured for contents, whichever is the less
Defibrillators	£5,000
Bequeathed property	£5,000
Fund raising events	£5,000
Contents kept at home	£25,000 or 10% of the amount insured for contents, whichever is the less
Fraud and dishonesty	£150,000 the aggregate per period of insurance

Endorsements	
240.3	Minimum security condition
6226.0	Addition of cover (Travel expenses)

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6226.0	Addition of cover (Travel expenses)
6729.0	Removal of cover: cyber claims and losses
6349.1	Floating amount insured (Contents)

Wording Insurer	11602 WD-HSP-UK-PAC-PYC(6) Hiscox Insurance Company Limited		
Item description		Excess	Amount Insured
All business equipment		£250	£5,000
Excess applies to: Geographical limits:	Each and every loss European Union, United Kingdom of Grea Man and Gibraltar	at Britain and Northern	Ireland, Channel Islands, Isl

Removal of cover: cyber claims and losses

### **PROPERTY – BUSINESS INTERRUPTION**

Section wording	116
Insurer	Hiso

11601 WD-HSP-UK-PAC-PYI(6) Hiscox Insurance Company Limited

Item description	Indemnity period	Amount Insured
Loss of income	12 months	£10,000
Additional increased costs of working	12 months	£10,000

#### Additional cover

6729.0

(in addition to the overall limit/amount insured above)

#### Key person

£250 per week up to a maximum of £2,500 per period of insurance.

Unauthorised use of public utilities

 $\pounds$ 100,000 or the total amount insured for Business interruption, whichever is less

(included within and not in addition to the overall limit/amount insured above)



Denial of access	£100,000 or the total amount insured for Business interruption, whichever is less
Non-damage denial of access	£100,000 or the total amount insured for Business interruption, whichever is less
Bomb threat	£100,000 or the total amount insured for Business interruption, whichever is less
Suppliers	£100,000 or the total amount insured for Business interruption, whichever is less
Public utilities	£100,000 or the total amount insured for Business interruption, whichever is less
Public authority	£100,000 or the total amount insured for Business interruption, whichever is less
Failure of safety equipment	£100,000 or the total amount insured for Business interruption, whichever is less
Loss of attraction	£100,000 or the total amount insured for Business interruption, whichever is less
Alternative hire costs	£5,000
Equipment breakdown	Not insured

#### Endorsements

6731.0	Removal of cover: cyber claims and losses
6820.0	Amended definition: income
6350.1	Floating amount insured (Business interruption)

#### **EMPLOYERS' LIABILITY**

Special limits	(included within and not in addition to the overall limit/amount insured above)
Geographical limits	Worldwide
Applicable court	United Kingdom of Great Britain and Northern Ireland, the Channel Islands and the Isle of Man
Section wording	11603 WD-HSP-UK-PAC-EL(4)
Insurer	Hiscox Insurance Company Limited
Limit of indemnity	£10,000,000
Limit applies to	Each and every occurrence including costs

Criminal defence costs	£100,000 in the aggregate
Terrorism	£5,000,000 in the aggregate

#### Endorsements

3121.0

6734.0

Employers Liability Tracing Office (ELTO) - mandatory information required Confirmation of cover: cyber claims

#### PUBLIC AND PRODUCTS LIABILITY

Section wording Insurer	11607 WD-HSP-UK-PAC-GL(4) Hiscox Insurance Company Limited
Limit of indemnity	£10,000,000
Limit applies to	Each and every occurrence, defence costs in addition, other than for pollution or for products to which a single aggregate policy limit including defence costs applies
Excess	£250
Excess applies to	Each and every claim for property damage only
Geographical limits	United Kingdom of Great Britain and Northern Ireland, the Channel Islands, the Isle of Man, the European Union and Gibraltar
Applicable courts	United Kingdom of Great Britain and Northern Ireland, the Channel Islands, the Isle of Man, the European Union and Gibraltar

Additional cover	(in addition to the overall limit/amount insured above)	
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Unauthorised use of third party telephones by your employees Loss of excess or no claims discount Loss of third party keys Defamation and intellectual property rights £2,500 any one period of insurance

£250 any one period of insurance £2,500 any one period of insurance £500,000 any one period of insurance

Special limits	(included within and not in addition to the overall limit/amount insured above)
Criminal defence costs	£100,000 in the aggregate
Pollution defence costs	£100,000 in the aggregate
Hirer liability	£5,000,000 in the aggregate
Endorsements	
6080.0	Firework and bonfire condition endorsement
6735.0	Removal of cover: cyber claims
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6735.0 OFFICIALS' AND TRUSTEES'	Removal of cover: cyber claims
6735.0 OFFICIALS' AND TRUSTEES' Section wording	INDEMNITY 11614 WD-HSP-UK-PAC-DO(5)
6735.0 OFFICIALS' AND TRUSTEES' Section wording Insurer Policy limit Limit applies to	INDEMNITY 11614 WD-HSP-UK-PAC-DO(5) Hiscox Insurance Company Limited £500,000 In the aggregate including costs
6735.0 OFFICIALS' AND TRUSTEES' Section wording Insurer Policy limit Limit applies to Legal representation costs	INDEMNITY 11614 WD-HSP-UK-PAC-DO(5) Hiscox Insurance Company Limited £500,000 In the aggregate including costs s £15,000
6735.0 OFFICIALS' AND TRUSTEES' Section wording Insurer Policy limit Limit applies to Legal representation costs Legal representation basis	INDEMNITY         11614 WD-HSP-UK-PAC-DO(5)         Hiscox Insurance Company Limited         £500,000         In the aggregate including costs         \$\$       £15,000         \$\$       In the aggregate any one period of insurance
6735.0 OFFICIALS' AND TRUSTEES' Section wording Insurer Policy limit Limit applies to Legal representation costs	INDEMNITY         11614 WD-HSP-UK-PAC-DO(5)         Hiscox Insurance Company Limited         £500,000         In the aggregate including costs         s       £15,000

#### Endorsements

705.4	Prior and pending litigation date
3215.0	Amendment of cover: cyber claims (DO)
3216.0	Amendment of cover: breach of professional duty (DO)

of Man

#### **COMMERCIAL LEGAL PROTECTION (DAS)**

Section wording Insurer Section limit	9927 WD-HSP-UK-CHR-DAS(3) DAS Legal Expenses Insurance Company Limited £100.000
Limit applies to	All claims resulting from one or more event arising at the same time or from the same originating cause
Excess	£200
Excess applies to	Each and every claim arising from aspect enquiries only
Geographical limits	For insured incidents 2 Legal Defence (excluding 2(4)), and 3(b) Bodily Injury: The European Union, the United Kingdom of Great Britain and Northern Ireland, the Isle of Man, the Channel Islands, Albania, Andorra, Bosnia Herzegovina, Croatia, Gibraltar, Iceland, Liechtenstein, Macedonia, Monaco, Montenegro, Norway, Romania, San Marino, Serbia, Switzerland and Turkey (west of the Bosphorus). For all other insured incidents: The United Kingdom of Great Britain and Northern Ireland, the Isle of Man and the Channel Islands

#### Endorsements

524.0

Commercial legal protection (charities)

PERSONAL ACCIDENT



	3 WD-HSP-UK-PAC-PA(4) x Insurance Company Limited
Personal accident	
Capital benefit	£100,000
Temporary benefit	£500 per week
Medical expenses	£10,000
Insured persons Operative time	Councillors, trustees, volunteers and employees of the insured While working for you or on your behalf
Special limits	(included within and not in addition to the overall limit/amount insured above)
Death	100% capital benefit amount per person
Loss of one limb	100% capital benefit amount per person
Loss of one eye	100% capital benefit amount per person
Loss of two limbs	100% capital benefit amount per person
Loss of two eyes Loss of one limb and one eye	100% capital benefit amount per person 100% capital benefit amount per person
Loss of one limb and one eye Loss of hearing	100% capital benefit amount per person
Loss of speech	100% capital benefit amount per person
Permanent total disablement	100% capital benefit amount per person
Temporary total disablement	£500 per week, up to a maximum of 104 weeks, an excess of 14 days applies
Temporary partial disablement Maximum accumulation	£500 per week, up to a maximum of 104 weeks, an excess of 14 days applies £1,000,000 any one loss in the aggregate
Endorsements	
6752.0	Amendment of cover: cyber claims and losses
CRISIS CONTAINMENT	
Wording	15369 WD-HSP-UK-PAC-CRI(1)
Insurer	Hiscox Insurance Company Limited
Limit of indemnity	£25,000
Limit applies to	Per crisis and in the aggregate during any one period of insurance
Geographical limits	The United Kingdom of Great Britain and Northern Island, the Isle of Man and the Channel Islands.
Special limits	(included within and not in addition to the overall limit/amount insured above)
Outside working hours discretionar	y crisis mitigation costs £2,000
Endorsements	

9003.0

Crisis containment provider: Hill Knowlton

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The General Terms of this policy and the terms, conditions and exclusions of the relevant sections all apply to this endorsement except as modified below:

Property – buildings clauses in full		
Clause	308.0.2	Flat roof condition We will not make any payment for <b>damage</b> arising directly or indirectly from any deficiency of a flat roof unless the roof is inspected once every 2 years by a competent person and any defects are rectified within 14 days.
Clause	6469.0	Addition of cover: under insurance restriction (Buildings) The following is added to <b>How much we will pay</b> , Under insurance:
		If, at the time of <b>damage</b> , the <b>amount insured</b> is less than 85% of the total rebuilding cost of the <b>buildings</b> including an allowance for other costs, the amount <b>we</b> pay will be reduced in the same proportion as the under insurance. If, however <b>you</b> provide us with a professional valuation of the <b>buildings</b> that was carried out within the 3 years preceding the incident of loss, <b>we</b> will not apply this reduction.
Clause	6728.0	Removal of cover: cyber claims and losses What is not covered 1. m. 'any virus.' is deleted.
		The following is added to What is not covered:
		We will not make any payment for <b>damage</b> to, or any loss, cost or expense arising in respect of any item of <b>computer or digital technology</b> which is directly caused by:
		a. a cyber attack or fear or threat of a cyber attack;
		b. a hacker or fear or threat of a hacker; or
		c. its digital connectivity to any other item of computer or digital technology which has been directly affected by a cyber attack or hacker.
		We will however cover any other damage, loss, cost or expense insured under this section which is caused by the cyber attack or hacker.
		We will not make any payment for <b>damage</b> , loss, cost or expense directly or indirectly caused by, contributed to by, resulting from or in connection with a <b>computer or digital technology error</b> .
		We will not make any payment for the <b>reconstitution of data</b> or the value to <b>you</b> of any lost or distorted records or data.
		We will not make any payment for loss or <b>damage</b> due to <b>your</b> parting with title or possession of <b>property</b> or rights to <b>property</b> prior to receiving payment in full.
Clause	6351.0	Floating amount insured (Buildings) The cover under this section for Gates and fences, Fixed outside equipment, Street furniture, War memorials, Playground equipment, Sports surfaces and Other surfaces applies to all locations occupied by <b>you</b> in connection with <b>your activities</b> within the United Kingdom of Great Britain and Northern Ireland, the Channel Islands, the Isle of Man and the Republic of Ireland. The <b>amount insured</b> is the most <b>we</b> will pay in total for <b>damage</b> to such items however many locations are affected.
Property – c	ontents clauses in full	
Clause	240.3	<ul> <li>Minimum security condition</li> <li>We will not make any payment for damage unless the physical security measures at the insured location comply with the following criteria and all devices are put into full and effective operation whenever the premises are closed for business or left unattended:</li> <li>1. The final exit door is secured by: <ul> <li>a. a rim automatic deadlock conforming to or superior to BS3621; or</li> <li>b. a mortice deadlock conforming to or superior to BS3621; or</li> </ul> </li> </ul>

6226.0

# MTA SCHEDULE

Clause



C.	a key operated multi-point locking system having at least three
	locking bolts.

- Any other external door or internal door providing access to any part of the building not occupied by **you**, which is not officially designated a fire exit by the local fire authority, is secured by:
  - a. a locking device specified in 1 above; or
  - b. by two key operated security bolts to engage the door frame.
- 3. Any other external door or internal door which is officially designated a fire exit by the local fire authority is secured by:
  - a. a panic bar locking system incorporating bolts which engage both the head and sill of the door frame; or
  - b. a mortice lock having specific application for emergency exit doors and which is operated from the inside by means of a conventional handle and/or thumb turn mechanism.
- 4. All ground and basement level opening windows and any upper floor opening windows or skylights accessible from roofs, balconies, fire escapes, canopies, downpipes and other features of the building are:
  - a. secured by means of a key-operated locking device; or
  - b. permanently screwed shut.

Please note:

- The local fire authority must be consulted before you replace or augment the existing locking device fitted to a designated emergency exit door; and
- The provisions of specification 4 do not apply to windows or skylights that are protected by means of either:
  - a. fixed round or square section solid steel bars not more than 10 cm apart; or
  - b. fixed expanded metal, weld mesh or wrought ironwork grilles; or
  - c. proprietary collapsible locking gate grilles.

Addition of cover - travel expenses

The following is added to What is covered, Additional cover:

Travel expenses

23. **We** will also pay for:

the unused travel, accommodation and pre-booked conference or excursion expenses which **you** have paid or legally have to pay and which cannot be recovered; and

the necessary and reasonable additional travel and accommodation expenses for **your** member of staff, **councillor** or trustee to return home; as a result of a pre-arranged business trip being cancelled or cut short, during the **period of insurance**, for one of the following reasons:

the death, accidental injury or illness of a member of staff, **councillor** or trustee; or the death, accidental injury or illness of the spouse, partner, close relative, fiancée or fiancé of a member of staff, **councillor** or trustee; or

the death, accidental injury or illness of any person with whom a member of staff, **councillor** or trustee is planning to stay or conduct business; or

a member of staff, **councillor** or trustee being called for jury service or as a court witness; or

**damage** to a member of staff or **councillor**'s or trustee's pre-booked accommodation making it impossible for the member of staff or **councillor** or trustee to stay there.

**damage** to the scheduled means of transport or any strike, riot, civil commotion or **terrorism** which causes the cancellation or delayed departure for 24 hours or more of the scheduled transport on which the member of staff or **councillor** or trustee is booked to travel on their outward or return journey.

The most **we** will pay during the period of **insurance** under this additional cover is  $\pounds$ 750. The **excess** which applies to this additional cover is  $\pounds$ 75.

Clause 6729.0 Removal of cover: cyber claims and losses What is covered, Lock replacement, is amended to read as follows:

The costs **you** incur to replace locks and keys necessary to maintain the security of the **insured premises** or any safes or security control apparatus following theft or loss or misuse of physical security keys occurring during the **period of insurance**. However this does apply to the unauthorised modification of any digital or electronic



locks.

		locks.
		What is not covered 1. h. 'a virus or hacker.' is deleted.
		The following is added to What is not covered:
		We will not make any payment for <b>damage</b> to, or any loss, cost or expense arising in respect of any item of <b>computer or digital technology</b> which is directly caused by:
		a. a cyber attack or fear or threat of a cyber attack;
		b. a hacker or fear or threat of a hacker; or
		c. its digital connectivity to any other item of <b>computer or digital technology</b> which has been directly affected by a <b>cyber attack</b> or <b>hacker</b> .
		We will however cover any other <b>damage</b> , loss, cost or expense insured under this section which is caused by the <b>cyber attack</b> or <b>hacker</b> .
		We will not make any payment for <b>damage</b> , loss, cost or expense directly or indirectly caused by, contributed to by, resulting from or in connection with a <b>computer or digital technology error</b> .
		We will not make any payment for loss or <b>damage</b> due to <b>your</b> parting with title or possession of <b>property</b> or rights to <b>property</b> prior to receiving payment in full.
		We will not make any payment for loss arising from any electronic, online or crypto currency, including Bitcoin.
Clause	6349.1	Floating amount insured (Contents) The cover under this section applies to all locations occupied by you in connection with your activities within the United Kingdom of Great Britain and Northern Ireland, the Channel Islands, the Isle of Man and the Republic of Ireland. The amount insured is the most we will pay in total for damage to your contents however many locations are affected.
Property away from	n the premises clause	es in full
Property away from Clause	n the premises clause 65.00	<b>Contents temporarily elsewhere</b> We will not make any payment when such property is temporarily outside the UK unless it is in your <b>care</b> , custody or control at all times or otherwise secured in a locked hotel room or safe, or other similar securely locked room or building.
	-	<b>Contents temporarily elsewhere</b> <b>We</b> will not make any payment when such property is temporarily outside the UK unless it is in your <b>care</b> , custody or control at all times or otherwise secured in a
Clause	65.00	Contents temporarily elsewhere We will not make any payment when such property is temporarily outside the UK unless it is in your care, custody or control at all times or otherwise secured in a locked hotel room or safe, or other similar securely locked room or building. Removal of cover: cyber claims and losses
Clause	65.00	Contents temporarily elsewhere We will not make any payment when such property is temporarily outside the UK unless it is in your care, custody or control at all times or otherwise secured in a locked hotel room or safe, or other similar securely locked room or building. Removal of cover: cyber claims and losses What is covered, Lock replacement, is amended to read as follows: The costs you incur to replace locks and keys necessary to maintain the security of the insured premises or any safes or security control apparatus following theft or loss or misuse of physical security keys occurring during the period of insurance. However this does apply to the unauthorised modification of any digital or electronic
Clause	65.00	Contents temporarily elsewhere We will not make any payment when such property is temporarily outside the UK unless it is in your care, custody or control at all times or otherwise secured in a locked hotel room or safe, or other similar securely locked room or building. Removal of cover: cyber claims and losses What is covered, Lock replacement, is amended to read as follows: The costs you incur to replace locks and keys necessary to maintain the security of the insured premises or any safes or security control apparatus following theft or loss or misuse of physical security keys occurring during the period of insurance. However this does apply to the unauthorised modification of any digital or electronic locks.
Clause	65.00	Contents temporarily elsewhere We will not make any payment when such property is temporarily outside the UK unless it is in your care, custody or control at all times or otherwise secured in a locked hotel room or safe, or other similar securely locked room or building. Removal of cover: cyber claims and losses What is covered, Lock replacement, is amended to read as follows: The costs you incur to replace locks and keys necessary to maintain the security of the insured premises or any safes or security control apparatus following theft or loss or misuse of physical security keys occurring during the period of insurance. However this does apply to the unauthorised modification of any digital or electronic locks. What is not covered 1. h. 'a virus or hacker.' is deleted.
Clause	65.00	<ul> <li>Contents temporarily elsewhere</li> <li>We will not make any payment when such property is temporarily outside the UK unless it is in your care, custody or control at all times or otherwise secured in a locked hotel room or safe, or other similar securely locked room or building.</li> <li>Removal of cover: cyber claims and losses</li> <li>What is covered, Lock replacement, is amended to read as follows:</li> <li>The costs you incur to replace locks and keys necessary to maintain the security of the insured premises or any safes or security control apparatus following theft or loss or misuse of physical security keys occurring during the period of insurance. However this does apply to the unauthorised modification of any digital or electronic locks.</li> <li>What is not covered 1. h. 'a virus or hacker.' is deleted.</li> <li>The following is added to What is not covered:</li> <li>We will not make any payment for damage to, or any loss, cost or expense arising in</li> </ul>
Clause	65.00	<ul> <li>Contents temporarily elsewhere</li> <li>We will not make any payment when such property is temporarily outside the UK unless it is in your care, custody or control at all times or otherwise secured in a locked hotel room or safe, or other similar securely locked room or building.</li> <li>Removal of cover: cyber claims and losses</li> <li>What is covered, Lock replacement, is amended to read as follows:</li> <li>The costs you incur to replace locks and keys necessary to maintain the security of the insured premises or any safes or security control apparatus following theft or loss or misuse of physical security keys occurring during the period of insurance. However this does apply to the unauthorised modification of any digital or electronic locks.</li> <li>What is not covered 1. h. 'a virus or hacker.' is deleted.</li> <li>The following is added to What is not covered:</li> <li>We will not make any payment for damage to, or any loss, cost or expense arising in respect of any item of computer or digital technology which is directly caused by:</li> </ul>
Clause	65.00	<ul> <li>Contents temporarily elsewhere We will not make any payment when such property is temporarily outside the UK unless it is in your care, custody or control at all times or otherwise secured in a locked hotel room or safe, or other similar securely locked room or building.</li> <li>Removal of cover: cyber claims and losses What is covered, Lock replacement, is amended to read as follows:</li> <li>The costs you incur to replace locks and keys necessary to maintain the security of the insured premises or any safes or security control apparatus following theft or loss or misuse of physical security keys occurring during the period of insurance. However this does apply to the unauthorised modification of any digital or electronic locks.</li> <li>What is not covered 1. h. 'a virus or hacker.' is deleted.</li> <li>The following is added to What is not covered:</li> <li>We will not make any payment for damage to, or any loss, cost or expense arising in respect of any item of computer or digital technology which is directly caused by:</li> <li>a. a cyber attack or fear or threat of a cyber attack;</li> </ul>
Clause	65.00	Contents temporarily elsewhere We will not make any payment when such property is temporarily outside the UK unless it is in your care, custody or control at all times or otherwise secured in a locked hotel room or safe, or other similar securely locked room or building. Removal of cover: cyber claims and losses What is covered, Lock replacement, is amended to read as follows: The costs you incur to replace locks and keys necessary to maintain the security of the insured premises or any safes or security control apparatus following theft or loss or misuse of physical security keys occurring during the period of insurance. However this does apply to the unauthorised modification of any digital or electronic locks. What is not covered 1. h. 'a virus or hacker.' is deleted. The following is added to What is not covered: We will not make any payment for damage to, or any loss, cost or expense arising in respect of any item of computer or digital technology which is directly caused by: a. a cyber attack or fear or threat of a cyber attack; b. a hacker or fear or threat of a hacker; or c. its digital connectivity to any other item of computer or digital technology which

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indirectly caused by, contributed to by, resulting from or in connection with a **computer or digital technology error**.

We will not make any payment for loss or damage due to your parting with title or possession of property or rights to property prior to receiving payment in full.

We will not make any payment for loss arising from any electronic, online or crypto currency, including Bitcoin.

Business interro	uption clauses in ful	
Clause	6731.0	Removal of cover: cyber claims and losses Where applicable:
		1. Special definitions for this section, Cyber attack is deleted.
		2. What is covered, Cyber attack and What is covered, Additional cover, Hacker damage, are deleted.
		The following is added to What is not covered:
		We will not make any payment for any interruption to <b>your activities</b> or for any loss, cost, payment or expense directly or indirectly caused by, contributed to by, resulting from or in connection with any of the following:
		a. cyber attack;
		b. hacker;
		c. computer or digital technology error;
		d. any fear or threat of a. or c. above; or
		e. any action taken in controlling, preventing, supressing, responding or in any way relating to a. to d. above.
		However:
		i. this exclusion does not apply to <b>What is covered</b> , Financial losses from insured damage; and
		ii. exclusion c. above does not apply to What is covered, Equipment Breakdown.
		These amendments i. and ii. above only apply where the applicable insuring clause is incorporated into the Property – Business interruption section of <b>your policy</b> .
Clause	6820.0	Amended definition: income Special definitions for this section, Income, is amended to read as follows:
		Income
		The total income from your <b>activities</b> carried out from <b>your insured location</b> . This does not include precept income.
Clause	6350.1	<b>Floating amount insured (Business interruption)</b> The cover under this section applies to all locations occupied by <b>you</b> in connection with <b>your activities</b> within the United Kingdom of Great Britain and Northern Ireland, the Channel Islands, the Isle of Man and the Republic of Ireland. The <b>amount</b> <b>insured</b> is the most <b>we</b> will pay in total for each interruption to <b>your activities</b> however many locations are affected.
Employers' liab	ility clauses in full	
Clause	3121.0	Employers Liability Tracing Office (ELTO) – mandatory information required You must provide us with the following information for this section of the policy for each entity insured under this section of the policy: 1. Employer name; and



		<ul> <li>2. Full address of employer including postcode; and</li> <li>3. HMRC Employer Reference Number (ERN).</li> <li>If any insured entity does not have an ERN, you must provide us with one of the following reasons:</li> <li>a. The entity has no employees; or</li> <li>b. All staff employed earn below the current Pay As You Earn (PAYE) threshold;</li> <li>or</li> <li>c. The entity is not registered in England, Wales, Scotland or Northern Ireland.</li> <li>You must inform us immediately of any changes to the above information.</li> </ul>
Clause	6734.0	Confirmation of cover: cyber claims The following is added to What is covered:
		Cyber claims
		We will pay for any claim that is otherwise covered under this section, where such claim arises from a cyber attack, hack or other computer or cyber-related incident.
Public and pr	oducts liability claus	es in full
Clause	6080.0	<ul> <li>Firework and bonfire condition endorsement The following applies to the whole of this policy and is a condition precedent to our liability. </li> <li>We will not make any payment under this insurance unless you comply with all of the requirements below.</li> <li>Whenever you are responsible for any firework or bonfire displays at the insured location, you must ensure that: <ol> <li>there is a written risk assessment in place for the proposed event; and</li> <li>the fire brigade have been notified of the details of the event at least seven days before the event is due to take place; and</li> <li>the relevant local authorities have been notified and permission for the event granted and you must also ensure that any requirements from the authorities are fully complied with; and</li> <li>all manufacturers' guidelines in respect of the storage and use of fireworks and sparklers are strictly adhered to; and</li> <li>fireworks are purchased from a reputable supplier and are not modified in any way; and</li> <li>all employees or volunteers have received appropriate training (which is recorded in writing) and are aware of the safety procedures for the event; and</li> <li>there is appropriate first aid presence on site, in line with the risk assessment document; and</li> <li>appropriate fire extinguishing equipment is available at the event and employees and volunteers have been instructed in the safe operation and use of such equipment; and</li> <li>all members of the public are kept at least 25 metres from both the display area and any bonfire itself behind appropriate safety fencing; and</li> </ol></li></ul> <li>any bonfire is kept at least 75 metres away from any premises, car park or storage of any flammable or dangerous material; and</li> <li>an appropriate check is made of the weather conditions prior to the event going live, and if appropriate a check is made with the fire brigade as to whether to continue with the event; and</li>
Clause	6735.0	displays unless all of the above criteria have been fully complied with. <b>Removal of cover: cyber claims</b> The following are added to <b>Special definitions for this section</b> :



#### Computer or digital technology

Any **programs**, computer network, hardware, software, operational technology, internet-connected device, network-connected device, electronic device, information technology, communications system, including but not limited to any internet-of-things devices, email system, intranet, extranet, website or cloud computing services.

#### Computer or digital technology error

Any negligent act, error or omission by anyone in the:

1. creation, handling, entry, modification or maintenance of; or

2. on-going operation, maintenance (including but not limited to installation, upgrading or patching) or development of any **computer or digital technology**.

#### Cyber attack

Any digital attack or interference, whether by a hacker or otherwise, designed to:

- 1. gain access to;
- 2. extract information from;
- 3. disrupt access to or the operation of; or

4. cause damage to, any data or **computer or digital technology**, including but not limited to any:

a. **programs** designed to damage, disrupt, extract data from, or gain access to any data or **computer or digital technology** including, but not limited to, malware, wipers, worms, trojans, rootkits, spyware, dishonest adware, crimeware, ransomware, crypto-jacking and other malicious software or viruses; or

b. denial of service attack or distributed denial of service attack.

#### Hacker

Anyone, including an employee of **yours**, who gains unauthorised access to or unauthorised use of any:

- 1. computer or digital technology; or
- 2. data held electronically by you or on your behalf.

#### Personal data

Any information about an individually identifiable natural person, including any information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular individual, including but not limited to any information protected by the Data Protection Act 2018, General Data Protection Regulation (EU) 2016/679, or any related, similar or successor legislation or regulation in any jurisdiction.

The following is added to What is not covered:

Cyber incidents

We will not make any payment for any claim or part of a claim or loss directly or indirectly due to any:

- a. cyber attack;
- b. hacker;
- c. computer or digital technology error;
- d. any fear or threat of a. to b. above; or

e. any action taken in controlling, preventing, suppressing, responding or in any way relating to a. to d. above.

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#### Personal data

**We** will not make any payment for any claim or part of a claim or loss directly or indirectly due to the actual or alleged processing, acquisition, storage, destruction, erasure, loss, alteration, disclosure, use of or access to **personal data**.

Officials indemnity clauses in Full		
Clause	705.4	Prior & pending litigation date Prior & pending litigation date 01/06/2022
Clause	3215.0	Amendment of cover: cyber claims (DO) The following are added to Special definitions for this section:
		Computer or digital technology
		Any <b>programs</b> , computer network, hardware, software, operational technology, internet-connected device, network-connected device, electronic device, information technology, communications system, including but not limited to any internet-of-things devices, email system, intranet, extranet, website or cloud computing services
		Computer or digital technology error
		Any negligent act, error or omission by anyone in the:
		1. creation, handling, entry, modification or maintenance of; or
		<ol><li>on-going operation, maintenance (including but not limited to installation, upgrading or patching) or development of any computer or digital technology.</li></ol>
		Cyber attack
		Any digital attack or interference, whether by a hacker or otherwise, designed to:
		1. gain access to;
		2. extract information from;
		3. disrupt access to or the operation of; or
		4. cause damage to, any data or <b>computer or digital technology</b> , including but not limited to any:
		a. <b>programs</b> designed to damage, disrupt, extract data from, or gain access to any data or <b>computer or digital technology</b> including, but not limited to, malware, wipers, worms, trojans, rootkits, spyware, dishonest adware, crimeware, ransomware, crypto-jacking and other malicious software or viruses; or
		b. denial of service attack or distributed denial of service attack.
		Data subject
		Any natural person who is the subject of personal data.
		Hacker
		Anyone, including an employee of <b>yours</b> , who gains unauthorised access to or unauthorised use of any:
		1. computer or digital technology; or
		2. data held electronically by <b>you</b> or on <b>your</b> behalf.
		Personal data
		Any information about an individually identifiable natural person, including but not limited to such information protected by the Data Protection Act 2018 or the General Data Protection Regulation (EU) 2016/679, including any similar or successor legislation or regulation.



#### Social engineering communication

Any request directed to you or someone on your behalf by a person improperly seeking to obtain possession or the transfer to a third-party of virtual currency, money, securities, data or property that such person or third-party is not entitled to.

The following is added to What is covered:

#### Additional cover

Loss of data resulting from a cyber incident

We will pay on behalf of any insured person the loss arising from a claim against that insured person, including any claim by any data subjects relating to personal data, where any such claim is based upon, attributable to or arising from any loss or misuse of data as a direct result of a cyber attack, a hacker or that insured person's own unintentional error. We will not cover defence costs in relation to such claims.

The following is added to What is not covered:

We will not make any payment for any claim, loss or investigation based upon, attributable to or arising out of any:

- a. cyber attack;
- b. hacker;
- c. computer or digital technology error;
- d. social engineering communication; or

e. claims by any data subjects relating to personal data arising from a. to d. above.

This exclusion does not apply to any claim:

i. covered under **What is covered**, **Additional cover**, Loss of data resulting from a cyber incident; or

ii. brought by you, any shareholder or creditor of **yours** or any **insured person**, directly due to the **insured person's** management of or response to a. to d. above.

Where a **claim** is covered under i. and ii. above, **we** will treat the **claim** as covered under i. **We** will not cover **defence costs** in relation to such **claims**.

The following is added to **How much we will pay**:

The most **we** will pay under **What is covered**, **Additional cover**, Loss of data resulting from a cyber incident, is the lesser of:

1. £250,000; or

2. the overall limit of indemnity shown on the schedule,

for the total of all such **claims** and **losses**, including **defence costs**, regardless of the number of **claims** or **losses**. This is included within, and not in addition to, the overall limit of indemnity shown in the schedule.

3216.0

Clause

Amendment of cover: breach of professional duty (DO) What is not covered, Breach of professional duty, is amended to read as follows:

Breach of duty to customers

We will not make any payment for any claim, loss or investigation where any claim is brought by your client or customer and which arises directly out of any breach of duty by any person in the provision of products or services to that client or customer. This exclusion does not apply to:

a. **legal representation costs** or any insurable civil fines or penalties associated with an investigation resulting from the **claim**;

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#### b. any health and safety/manslaughter claim; or

c. a **claim** by any of **your** shareholders including any shareholder derivative proceedings in **your** name without your or any **insured person's** voluntary solicitation, assistance or participation arising from any actual or alleged failure to supervise the performance of any professional services.

Commercial legal protection (DAS) clauses in full		
Clause	524.0	<b>Commercial legal protection</b> Legal Expenses - cover for up to £100,000 DAS legal advice line: Tel. 0117 933 0626 Please quote policy reference TS5/5997087 in all correspondence For the purpose of Commercial Legal Protection, <b>We/Our</b> means DAS Legal Expenses Insurance Company Limited, who provide the cover and manage all claims under that section.
Crisis contai	nment: endorsement	S
Clause	6752.0	Amendment of cover: cyber claims and losses The following are added to Special definitions for this section:
		Computer or digital technology
		Any <b>programs</b> , computer network, hardware, software, operational technology, internet-connected device, network-connected device, electronic device, information technology, communications system, including but not limited to any internet-of-things devices, email system, intranet, extranet, website or cloud computing services.
		Computer or digital technology error
		Any negligent act, error or omission by anyone in the:
		1. creation, handling, entry, modification or maintenance of; or
		<ol><li>on-going operation, maintenance (including but not limited to installation, upgrading or patching) or development of any computer or digital technology.</li></ol>
		Cyber attack
		Any digital attack or interference, whether by a hacker or otherwise, designed to:
		1. gain access to;
		2. extract information from;
		3. disrupt access to or the operation of; or
		<ol> <li>cause damage to, any data or computer or digital technology, including but not limited to any:</li> </ol>
		a. programs designed to damage, disrupt, extract data from, or gain access to any data or computer or digital technology including, but not limited to, malware, wipers, worms, trojans, rootkits, spyware, dishonest adware, crimeware, ransomware, crypto-jacking and other malicious software or viruses; or
		b. denial of service attack or distributed denial of service attack.
		Hacker
		Anyone, including an employee of <b>yours</b> , who gains unauthorised access to or unauthorised use of any:
		1. computer or digital technology; or
		2. data held electronically by <b>you</b> or on <b>your</b> behalf.
		The following is added to What is not covered:

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#### Cyber incidents

We will not make any payment for any claim or part of a claim or loss directly or indirectly due to any:

a. cyber attack;

b. hacker;

c. computer or digital technology error;

d. any fear or threat of a. to b. above; or

e. any action taken in controlling, preventing, suppressing, responding or in any way relating to a. to d. above.

Mental anguish and distress

We will not make any payment for any injury or illness resulting from mental anguish or distress.

Crisis contai	nment: endorsements	8
Clause	9003.0	Crisis containment provider: Hill & Knowlton Crisis line contact number (24 hours): +44 (0)800 8402783 / +44 (0)1206 711796
		Crisis containment provider: Hill & Knowlton
		This contact number will go through to <b>us</b> during <b>working hours</b> , and will go directly to Hill & Knowlton outside of these hours.
		If <b>you</b> first become aware of a <b>crisis</b> outside of <b>working hours</b> , <b>you</b> must notify <b>us</b> of the <b>crisis</b> as soon as possible within <b>working hours</b> by telephoning +44 (0)800 8402783 or +44 (0)1206 711796.

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### Clauses - applicable to the whole policy

Clause	6727.0	Additional definition: cyber The following are added to the Property definitions. These amendments only apply to the Property definitions where the Property definitions are incorporated into the Property sections of your policy:
		Computer or digital technology
		Any <b>programs</b> , computer network, hardware, software, operational technology, internet-connected device, network-connected device, electronic device, information technology, communications system, including but not limited to any internet-of-things devices, email system, intranet, extranet, website or cloud computing services.
		Computer or digital technology error
		Any negligent act, error or omission by anyone in the:
		1. creation, handling, entry, modification or maintenance of; or
		<ol><li>on-going operation, maintenance (including but not limited to installation, upgrading or patching) or development of any computer or digital technology.</li></ol>
		Cyber attack
		Any digital attack or interference, whether by a hacker or otherwise, designed to:
		1. gain access to;
		2. extract information from;
		3. disrupt access to or the operation of; or
		4. cause damage to, any data or <b>computer or digital technology</b> , including but not limited to any:
		a. <b>programs</b> designed to damage, disrupt, extract data from, or gain access to any data or <b>computer or digital technology</b> including, but not limited to, malware, wipers, worms, trojans, rootkits, spyware, dishonest adware, crimeware, ransomware, crypto-jacking and other malicious software or viruses; or
		b. denial of service attack or distributed denial of service attack.
		Hacker
		Anyone, including an employee of <b>yours</b> , who gains unauthorised access to or unauthorised use of any:
		1. computer or digital technology; or
		2. data held electronically by <b>you</b> or on <b>your</b> behalf.
		Program(s)
		A set of instructions in a computer language which tells a computer how to process data or interact with ancillary equipment, systems or devices.
Clause	603.1	<b>Commercial assistance &amp; legal advice helpline</b> This policy gives you access to a legal advice helpline to assist in the day-to-day running of your business.
		This helpline is available 24 hours a day, 7 days a week and will ensure you have the best advice when your business is facing legal issues at home or abroad on issues such as:
		<ul> <li>Employment</li> <li>Prosecutions</li> <li>Discrimination in the workplace</li> <li>Health &amp; safety</li> </ul>

European law

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Helpline number: 44 (0)800 840 2269

Helpline hours: 24 hours a day, 7 days a week

This helpline is provided by DAS Legal Expenses Insurance Company Ltd. as a service for eligible Hiscox policyholders.

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### **INFORMATION ABOUT US**

This policy is underwritten by Hiscox Underwriting Limited on behalf of the insurers listed below.		
Name	Hiscox Underwriting Limited	
Registered address	1 Great St. Helens London EC3A 6HX United Kingdom	
Company registration	Registered in England number 02372789	
Status	Authorised and regulated by the Financial Conduct Authority	
Insurers		
These insurers provide cover as spec	fied in each section of the schedule.	
Name	Hiscox Underwriting Limited	
Registered address	1 Great St. Helens London EC3A 6HX United Kingdom	
Company registration	Registered in England number 00070234	
Status	Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority	
Name	DAS Legal Expenses Insurance Company Limited	
Registered address	DAS House, Quay Side, Temple Back Bristol BS1 6NH United Kingdom	
Company registration	Registered in England number 00103274	
Status	Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority	
Broker Name	Arthur J. Gallagher Insurance Brokers Limited	
Registered address	Spectrum Building 7 <sup>th</sup> Floor 55 Blythswood Street Glasgow G2 7AT	
Company registration	Registered in Scotland. Company Number SC108909	
Status	Authorised and regulated by the Financial Conduct Authority	